



**800-766-ROOF (7663)**

## Workmanship Guarantees

### **LIFETIME LABOR GUARANTEE**

(New and Replacement Work)

The workmanship of the roof/gutter installation is guaranteed for the LIFETIME of the product, as determined by the manufacturer's warranty, under normal use and with properly documented recommended maintenance, if required by the manufacturer. The guarantee is transferable to the next owner. Should the product fail due to workmanship within the life of the product, Roof Solutions will fix it....absolutely free.

### **1-YEAR LABOR GUARANTEE**

(Repair and Maintenance Work)

The workmanship of the roof/gutter repair or roof coating is guaranteed for 1-YEAR. Should the work fail within 1-year, we will revisit, at no additional cost, to correct the problem. If the area of repair fails again, it may be determined additional service is required beyond the original scope. Roof Solutions will apply half the cost of the original repair toward the cost of a new roof or a more involved repair.

#### **How to Report a Claim:**

Contact the office by phone at 301-565-2600 or [clientservices@roofsolution.com](mailto:clientservices@roofsolution.com) within 3 days of discovery of a defect. Roof Solutions will respond the same or next business day to schedule a technician for a site visit.

#### **What is Not Covered:**

Damage from trees, extreme weather, high wind, ice dams, discoloration and algae are not covered in either warranty. Interior or exterior damage resulting from failure is not covered by either warranty.

#### **24-Hour Promise:**

Roof Solutions promises to respond to your claim within 24-hours of the reporting.